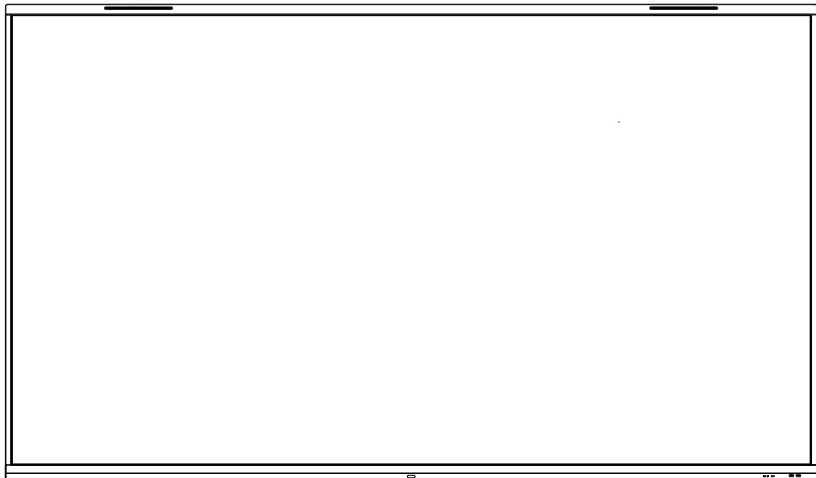# PRIMEVIEW
ADVANCED DISPLAY SOLUTIONS

4K 110" LCD Smart Display

User Manual

Note：All the pictures in this manual are for reference only, subject to our available products.

Contents

Safety Warning

Before operating, please read this manual thoroughly, and

keep it for future reference.

Image shown in this manual is indicative only. There may be

differences between the pictures and the actual product,

please prevail in kind.

Placement

DO NOT put heavy objects on top of the unit.

DO NOT put the unit near appliances that generate

magnetic fields.

DO NOT expose the unit to direct sunlight and other sources

of heat.

DO NOT place the unit on an unstable cart, stand, tripod,

bracket, table, or shelf.

DO NOT put any liquid near or on the unit, make sure do not spill any liquid inside the unit.

Power Supply

Please keep power cable from physical or mechanical damage.

Please check and ensure AC source is connected with the ground.

This power cable comes with the device exclusively for this device only.

Please unplug power supply when the weather is thunder-storm or lightning.

Check that the unit's operating voltage is identical with your local power supply.

Please use the original power cable from the accessory bag,

don't modify or lengthen it.

Please unplug power supply, when there is nobody home or

the unit will be in idle for a long time.

LED Screen

Unplug the power cable before cleaning.

Clean the screen with a soft, dustless and dry cloth.

For deep clean, please contact an authorized service center.

Never use water or the spray type detergent to clean the

unit.

Better for the panel lifetime and the display performance, do

not display high brightness image for long time.

Temperature

Normal operating temperature is 0 ~ 40℃.

Do not place the unit near or over a radiator or a heater.

If your unit is suddenly moved from a cold to a warm place,

please unplug the power cable and do not turn it on at least 2

hours, making sure the moisture inside the unit is all

evaporated.

Humidity

DO NOT expose the unit in rain, or place in high humidity

area.

Please make sure indoor environment is dry and cool.

Normal operating humidity is 10%~90%RH.

Ventilation

Please put the unit in a well-ventilated place, so the heating

can be released easily.

Ensure that the unit has enough space for ventilation. Space requirement: left, right and back >10cm, top> 20cm.

Earphone

Before using earphone, please turn down the volume in advance.

Using the earphone to listen loud sound for a long time might affect the hearing.

Standby

It will enter standby mode but not turn off the unit after press the standby key.

Battery

Please make sure the battery gets proper disposal or recycle after using.

Please keep the battery away from kids and don't throw the

battery into fire.

Caution risk of fire or explosion if the battery is replaced by

an incorrect type.

Notes for Cleaning

There are vents on back cover, please do not use any liquid

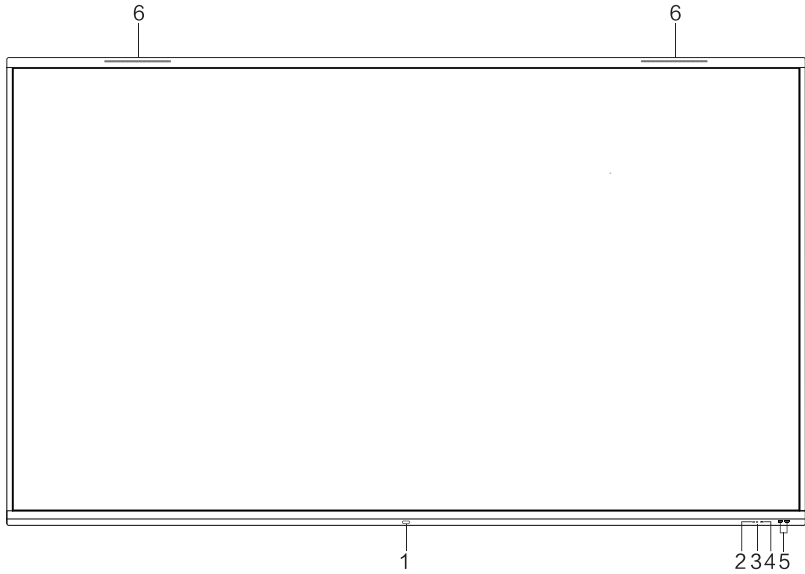or spray directly during cleaning.

Power Switch Status Signs

"I" means power on, "O" means power off.

Notes for Maintenance

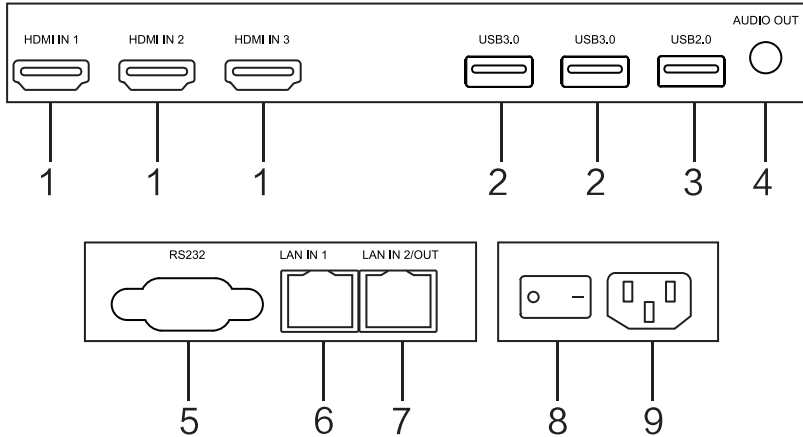This machine can only be maintained by certified engineer.

Control Panel

(1) Prepare to Install

6   6

1   2 3 4 5

Number	Items
1	⏻: Tap to enter energy-saving,press at least 2 seconds to enter standby mode.
2	Remote control signal receiver

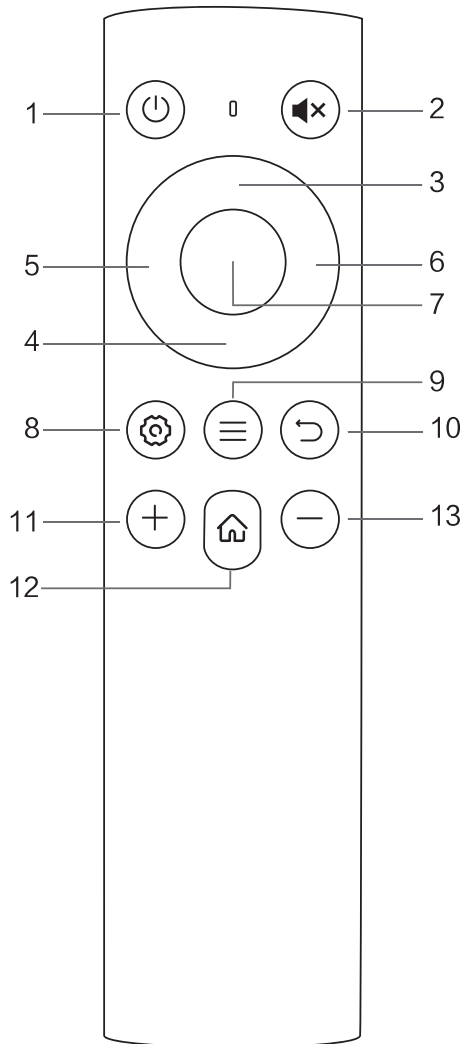| 3	Light sensor
4	USB Type-C Note：The maximum rated power of the USB Type-C port of this product is 5W. When using this port to charge electronic devices, the charging power of the electronic device cannot exceed the rated power of this port. If the charging power of the electronic device exceeds the rated charging power of this port, please Do not directly use this port for charging.
5	USB2.0
6	Loudspeaker

(2) Terminal Interface

Number	Items	Function description
1	HDMI IN	High-definition multimedia interface signal input, connect to devices with HDMI output interface (personal computer with HDMI output, set-top box, or another video device).

2	USB3.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard and mouse, USB drives, etc.
3	USB2.0	Connect USB devices such as mobile hard disk, U disk, USB keyboard and mouse, USB drives, etc.
4	AUDIO OUT	Audio output to the external speaker.
5	RS232	Serial interface, used for mutual transfer of data between devices.
6	LAN IN 1	Connect RJ45 terminals.

7	LAN IN 2/OUT	Connect RJ45 terminals.
8	AC SWITCH	To open or shut down AC power supply. "I" means power on, "O" means power off.
9	AC IN	AC power input, connect AC power supply.

(3) Remote Control

1) Remote Control Button Instruction

2) Detailed Function Description

Number	Items	Function description
1	⏻	Power on/off
2	🔇	Enter or exit mute mode
3	Scroll Up	press this button for upwards selection
4	Scroll Down	press this button for downwards selection
5	Scroll Left	press this button for left selection
6	Scroll Right	press this button for right selection
7	Enter	Confirm selection state
8	⚙	Setting button

9	☰	more apps
10	↺	Backspace key
11	＋	Increase the volume
12	⌂	Main screen button
13	▬	reduce the volume

NOTE: All computer – related function keys are not available without a built–in computer.

3）Remote Control Instruction

Install Batteries

1) Open back cover of battery component on the back of remote control.

2) Install AAA type battery according to the corresponding electrode, make sure battery positive and negative pole

14

are correct ("+"to"+", "−" to "−"), please do not mix using

old and new batteries.

3)   After battery is installed, close the back cover of battery

components, and make the following clip buckled to the

bottom.

Range of remote control

Remote control can work normally within the range of 8

meters distance, 30 degrees left and right from the

remote−control receiver; in order to protect environment,

please dispose waste battery into recycling box.

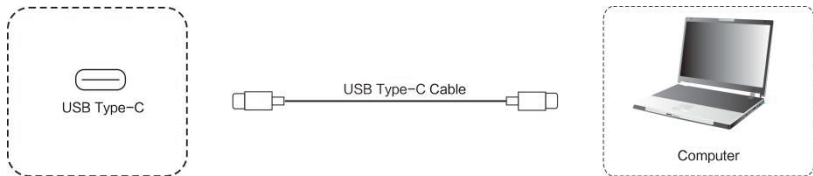Note: Remote control signal receiver is hidden behind the

screen.

⚠️**If the battery is replaced by an incorrect type, it may**

lead to explosion.

Connection and Setting

⚠For the safety of you and the machine, please do not
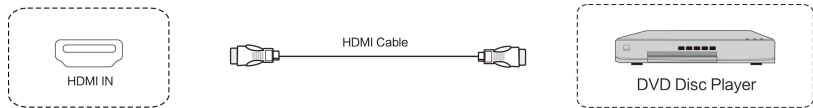
connect any power plug before connection.

(1) External Computer Connection

1> Use USB Type-C cable To connect the computer.

2> After cable connection, plug in power cord, and switch

power on.

3> Start external computer.

4> Press ⏻ key, and the equipment is power on.

5> Switch the input source to the USB Type-C channel in

the main menu.

Note: The external computer must support the video signal

output.

(2) Audio and Video Equipment

HDMI Cable
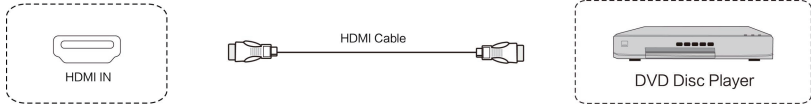
HDMI IN

DVD Disc Player

1> Use HDMI cable to connect audio and video equipment

with HDMI output.

2> After cable connection, plug in power cord, and switch

power on.

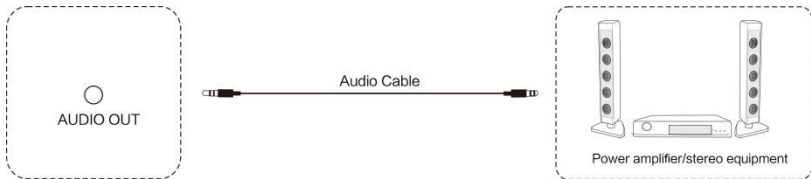3> Press ⏻ to turn equipment on.

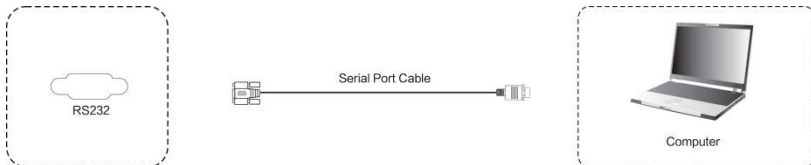4> Switch the input source to the HDMI channel in the main

menu.

17

(3) USB Connection

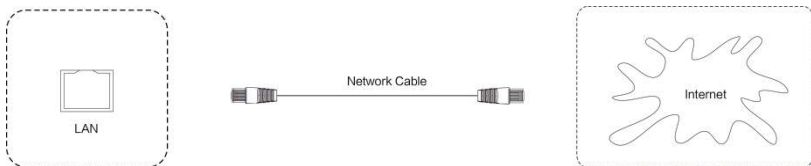| HDMI IN | HDMI Cable | DVD Disc Player |

(4) AUDIO OUT Connection

| AUDIO OUT | Audio Cable | Power amplifier/stereo equipment |

(5) RS232 Connection

| RS232 | Serial Port Cable | Computer |

(6) LAN Connection

| LAN | Network Cable | Internet |

18

Simple Troubleshooting

Machine Fails to Work Normally

Remote control failure	Check whether there are other objects between remote control and equipment control receiving window, thus leading to failure of remote control.
	Check whether the battery electrode in the remote control is correct.
	Check whether remote control needs to replace battery.
Machine automatically shut down	Whether set sleep or not.
	Check whether there is sudden power outage.

	The system will automatically shut down if the interactive intelligent Panel's external channel loses signal for 5 minutes. Please check the input and connection of the signal.

Video Function Can't Work Normally

	Check whether the machine is started state.
No picture and no sound	Check whether signal wire is well plugged, whether INPUT is corresponding to it.

	If in internal computer mode, check whether internal computer is started.
With horizontal or vertical stripes or image dithering	Check whether signal wire is well connected.
	Check whether other electronic equipment or power tools are placed around the machine.
No color, color is weak, or image is weak	Adjust chromatic and brightness or contrast in menu.
	Check whether signal wire is well connected.

Audio Function Can't Work Normally

With image but without sound	Check whether mute button is pressed for mute.
	Press VOL + / − to adjust volume.
	Check whether audio line is connected correctly.
Only one speaker has sound	Adjust sound balance in menu.
	Check whether computer sound control panel only sets up one sound channel.
	Check whether audio line is connected correctly.
HDMI output without sound	Check whether connect external device.

Maintenance

Proper maintenance can avoid many early faults and regular

careful cleaning can make machine brand new.

Please unplug power plug before cleaning and maintenance,

to prevent electric shock.

Clean Screen

Please mix and stir even a little fabric softener or tableware

detergent with alcohol.

Please use a soft cloth to be completely soaked in the

mixture.

Please take out cloth and twist to half dry state to wipe

machine screen.

Repeat for several times, pay attention not to squeeze water

flow into machine when wiping machine.

Clean Face Frame

Please use dry, soft, lint-free cloth to wipe front frame.

No Use of Machine for A Long Time

In case of no use of machine for a long time, such as holiday,

please make sure to unplug the plug to prevent any possible

dangers caused by power supply ripple from lightning.

NOTICE

The information contained in this document is subject to change

without notice. All product, product specifications and data are

subject to change without notice.

PRiMEV!EW

ADVANCED DISPLAY SOLUTIONS